



START YOUR CAREER IN OUR TEAM

German and English Speaking Customer Service Representative (m/f) in Tbilisi

We are looking for German and English Speaking **Customer Service Representative** for our growing team in Tbilisi. In this position, you take on the following tasks:

Responsibilities

- Processing of telephone and written customer inquiries (inbound)
- Comprehensive advice and clarification of customer queries
- Maintenance of customer and transaction data.

Requirements

- Proficient in German and English languages, both spoken and written
- High customer and service orientation
- Ability to communicate correctly and clearly with different customer types
- Good PC skills - Familiarity with Windows XP, Microsoft Outlook, Microsoft Word and Internet Explorer & Excellent typing skills
- Creativity and team spirit
- Preparedness to work in shifts, on weekends and public holidays
- Previous experience in the similar position is a plus

We offer you:

- Gross salary of GEL **1600** plus performance bonus
- Progression to next level after completion of 6 months' probation
- Personal and professional development
- Positive working atmosphere in a motivated team
- Internal activities and Corporate events
- Night Shift transportation
- Health insurance for employees and family members
- Best career opportunities in an international company

About us: Majorel came into being in January 2019 when Bertelsmann and Saham joined hands to create one of the world's leading customer engagement businesses, with revenues of c. €1.2 billion. Majorel brings together Arvato CRM Solutions, Phone Group, Ecco Outsourcing and Pioneers. Majorel is a global company with over 48,000 employees in 28 countries.

More information about Majorel can be found here: <https://www.majorel.com/>

If you think you meet the requirements, please send your CV and letter of motivation in English language to jobs.tbilisi@majorel.biz including **03.10.2019**. Please indicate position you are applying to in subject field.

PLEASE NOTE: By submitting your application, you agree that it will be kept in our database for a period of 6 months.



Driven to
go further

